



Warranty Policy

Jupiter LED Lighting ("Jupiter") is committed to providing high-quality products and ensuring customer satisfaction. We offer two types of warranties to cater to different product categories: a 5-Year Warranty for our standard products and a Lifetime Warranty for specific products. This document outlines the terms and conditions under which these warranties are provided.

1. Warranty Coverage

Jupiter LED Lighting ("Jupiter") warrants its products to be free from defects in materials and workmanship under normal use and service for the specified periods from the date of purchase ("Warranty Period"):

5-Year Warranty (Standard)

- All standard products unless otherwise indicated: 5 years

Lifetime Warranty (Specific Products)

- LED Head Lamps: Limited Lifetime—5 years
- LED Light Bars / LED Work Lights: Limited Lifetime—15 years

2. Exclusions

This warranty does not cover:

- Defects caused by mishandling, misuse, neglect, road hazards, or improper installation, testing, or interconnection.
- Modifications or repairs other than as expressly authorized by Jupiter.

- Damage due to accidents, fire, explosion, power irregularities or surges, acts of God (including earthquakes, rains, floods, or lightning), or any other causes not attributable to Jupiter.
- Defects resulting from the purchaser's acts or omissions.
- Normal wear and tear

Additionally, any Powder Coated Products carry a 2-year warranty only against color fading.

3. Remedy

During the Warranty Period, Jupiter shall, at Jupiter's expense and as Jupiter's sole liability and the original purchaser's sole remedy for breach of warranty in Section 1, and at Jupiter's sole option:

- Inspect the returned product to determine the cause of the defect and whether it is covered under warranty.
- Repair or replace any defective product of which Jupiter is notified during the Warranty Period.
 - If Jupiter elects to repair the defective product and, after reasonable effort, is unable to rectify the defect, Jupiter shall replace the defective product.
- Reimburse the purchaser's reasonable cost of return shipping of such defective product to Jupiter.
 - For warranty repairs or replacements, the purchaser shall be responsible (subject to the foregoing) for the risk of loss or damage during return shipping of the defective product to Jupiter.
- Deliver repaired or replacement products to the purchaser at Jupiter's expense and risk of loss or damage during transportation.
 - Repaired or replaced products shall be warranted for the remainder of the original Warranty Period or six (6) months, whichever is longer.

4. Disclaimer

The remedies provided under this warranty are the sole and exclusive remedies available to the purchaser. Jupiter LED Lighting shall not be liable for any incidental, consequential, or indirect damages arising out of the use or inability to use its products under any circumstances.

5. Exclusions and Limitations of Liability

Notwithstanding any other provision of this agreement, in no event shall either party be liable to the other party for:

- Any indirect, special, incidental, consequential, punitive, or exemplary losses or damages; and/or
- Lost profits or revenue, lost contracts, loss of goodwill, lost business opportunities, or lost or corrupted data;

arising out of or relating to this agreement or the performance or breach thereof, even if the breaching party has been advised of the possibility thereof.

6. Warranty Process

To make a warranty claim, the original purchaser must:

1. Contact Jupiter LED Lighting Customer Service at (800) 518-470 or email Info@JupiterLEDLighting.com to initiate the warranty process.
2. Provide proof of purchase (e.g., sales receipt, order confirmation) and a detailed description of the defect along with a proof of defect (e.g., photos, video).
3. Obtain a Return Merchandise Authorization (RMA) number from Jupiter LED Lighting.
4. Return the defective product, freight prepaid, along with the RMA number clearly marked on the exterior of the package.

8. Governing Law

This warranty policy shall be governed by and construed in accordance with the laws of the State of Washington, without regard to its conflicts of law principles.

9. Contact Us

For warranty inquiries or claims, please contact Jupiter LED Lighting Customer Service at:

- Phone: (800) 518-470
- Email: Info@JupiterLEDLighting.com